

# NC CCR&R Family Child Care Resource Guide

Necessary~Nurturing~Networking



## In this Guide:

- State Resources
- Regional Resources
- National Resources

Brought to you by:  
NC CCR&R Family Child Care  
Project



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Child Development  
and Early Education

**CCR&R Council**  
North Carolina Child Care Resource & Referral Council

*Southwestern*  
**CHILD DEVELOPMENT**  
COMMISSION

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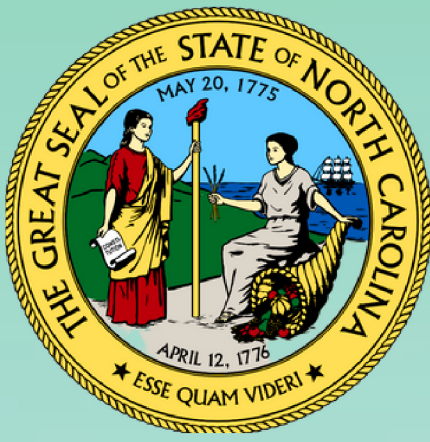
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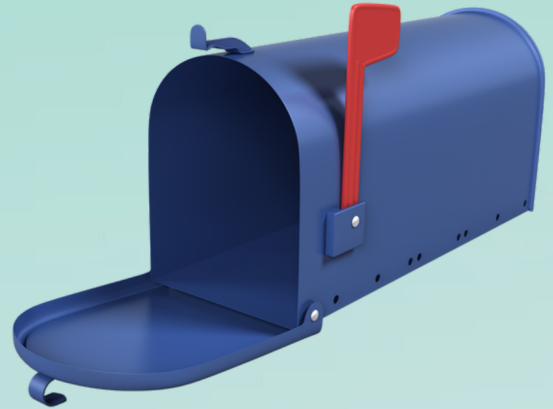
# NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

Division of Child Development  
and Early Education

**PHYSICAL LOCATION:  
333 EAST SIX FORKS RD.  
RALEIGH, NC 27609**

**MAILING ADDRESS:  
2201 MAIL SERVICE CENTER  
RALEIGH, NC 27699-2200**

**(919) 814-6300  
(800)859-0829 (IN STATE ONLY)**



**CLICK [HERE](#) TO FIND YOUR  
STATE, REGIONAL,  
AND LOCAL  
DCDEE CONSULTANTS**

**STAY CONNECTED:  
GET NEWS FROM THE  
NORTH CAROLINA DHHS  
DIVISION OF CHILD  
DEVELOPMENT AND EARLY  
EDUCATION  
IN YOUR INBOX.  
SIGN UP [HERE](#)**

# Your Report Could Save a Life

Young children die every day in the US because no one reported harm of the child to the proper authorities.



To report child maltreatment in a family child care home, a person should contact

**DCDEE Intake Unit at 919-814-6450**

Provide as much detail as possible about the child who was maltreated and those involved in the specific incident, in addition to the name, address, phone number and county for the child care facility.

## **10A NCAC 09 .2201 ADMINISTRATIVE ACTIONS GENERAL PROVISIONS**

(b) The Division shall consider the following factors when determining whether to issue an administrative action or what type of administrative action to be issued, including:

6.) a **self-report** of the violation or incident was submitted to the Division by the operator;

If a professional is concerned about child abuse/neglect in a child's home, a report should be made immediately to local DSS in the county where the family child care home is located and can be found [here](#).



## **110-105.4. DUTY TO REPORT CHILD MALTREATMENT**

(a) Any person who has cause to suspect that a child in a child care facility has been maltreated, as defined by G.S. 110-105.3, or has died as the result of maltreatment occurring in a child care facility, shall report the case of that child to the Department. The report may be made orally, by telephone, or in writing.



**NCDHHS**

Division of Child Development and Early Education



# FAMILY CHILD CARE PROJECT

## Greetings!

The North Carolina Child Care Resource & Referral Statewide Family Child Care (FCC) Project welcomes you to the 2023 edition of the FCC Resource Guide!

My name is Daniel Bates, and I serve as the FCC Project Manager. This project is housed at Southwestern Child Development Commission (SWCDC) and a part of the NC CCR&R Statewide System.

Link to bio: <https://www.swcdcinc.org/fcch-project>

Some of my most memorable experiences in my youth were at the local FCC program I attended in the foothills of NC. Some of those experiences included friendship, responsibility, building relationships, planning menus, creating a fun outdoor space to play, and so much more! The FCC operator truly cared for every child and family in the program. Those learning experiences encouraged me to be a part of early childhood education.

The profession of FCC in North Carolina consists of early childhood education programs housed in family child care homes (FCCH) and center in a residence (CIR). These programs are dedicated to providing safe environments that promote various learning experiences at their residences for children while their parents/guardians are away.

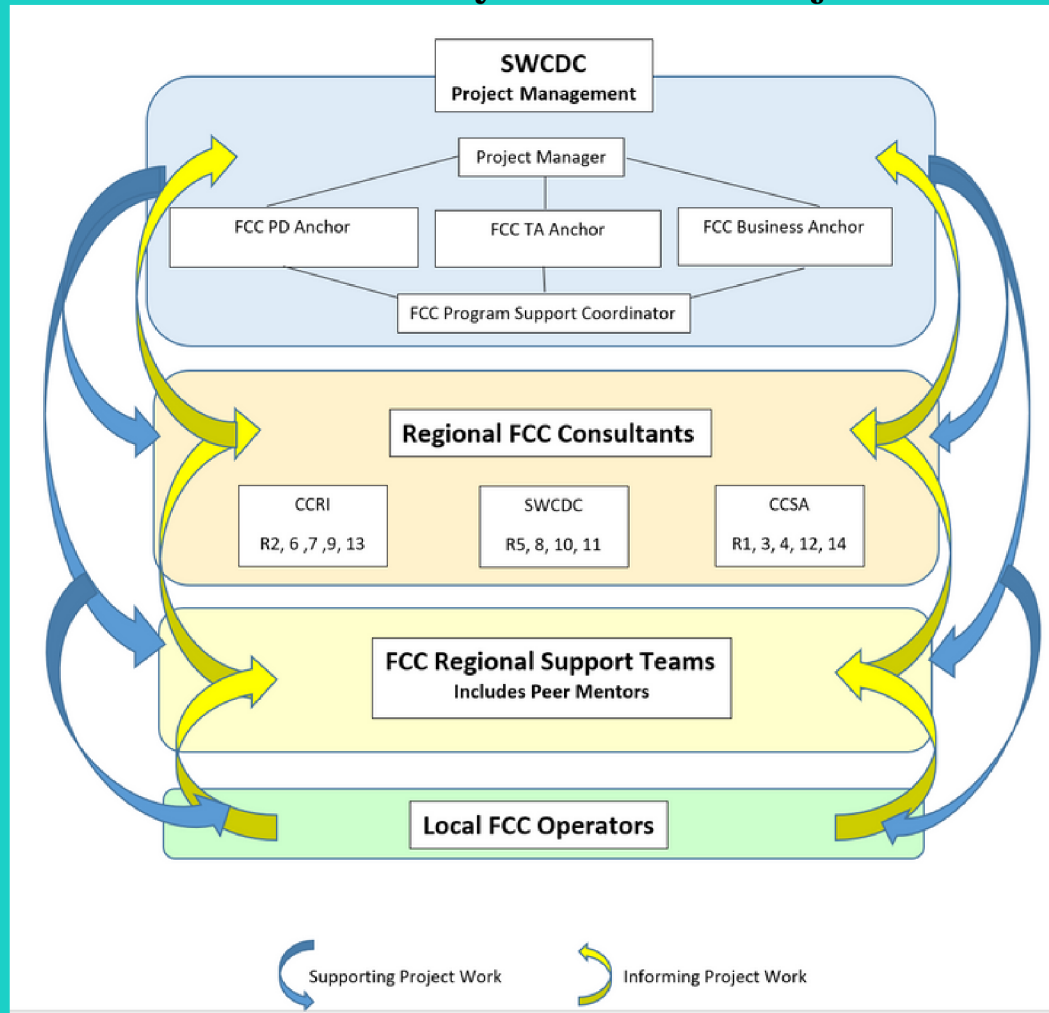
Thanks to the historic investment from DCDEE, a statewide project is in the works to support FCC programs through the means of Regional FCC Consultants from each regional CCR&R and statewide FCC Anchors in Business, Professional Development and Technical Assistance that will be involved. Stay tuned as there is more exciting news to come!



**Daniel Bates**

Statewide Family Child Care  
Project Manager  
Phone #: (828) 354-0999  
[bates.daniel@swcdcinc.org](mailto:bates.daniel@swcdcinc.org)

## CCR&R Statewide Family Child Care Project Structure



**Purpose:** The purpose of this contract is to establish a statewide family child care technical assistance and professional development program with a focus on retaining exciting FCC providers, increasing the availability of FCC providers to families across North Carolina, and increasing the star rating of FCC programs through technical assistance, coaching, mentoring, and professional development (DCDEE, 2022).



# EMPOWERMENT

The advisory council is structured to act as a form of connecting and engaging with Licensed Family Child Care Home partners and supporting agencies, community and state representatives, and educators.

The advisory council provides insight to NC DCDEE and makes recommendations on behalf of Licensed Family Child Care Educators to support best practice regarding current and future needs, program start up and sustainability, support, networking, funding, business, and regulatory.

The advisory council's recommendations are recognized and taken seriously as agencies in collaboration with the Division of Child Development and Early Education move forward to assist in meeting the needs of Licensed Family Child Care Home Educators.

North Carolina's goal is to elevate NC Licensed Family Child Care Home Educators as Early Childhood Professionals providing developmentally appropriate care in a quality environment that addresses diversity, equity, and inclusion in a home-based setting.



# FCC Advisory Council Members



<b>Katrina Jackson</b>	<b><a href="mailto:katrina.jackson@alamance-nc.com">katrina.jackson@alamance-nc.com</a></b>	<b>336-570-6547</b>	<b>Alamance</b>
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<b>Morgan J Ray</b>	<b><a href="mailto:morgan@ncechild.org">morgan@ncechild.org</a></b>	<b>859-393-4318</b>	<b>Johnston</b>
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<b>Gwendolyn Kimbel</b>	<b><a href="mailto:gwenkimbell@gmail.com">gwenkimbell@gmail.com</a></b>	<b>252-484-1088</b>	<b>Bertie</b>
<b>Joni Bailey</b>	<b><a href="mailto:jonibailey29@yahoo.com">jonibailey29@yahoo.com</a></b>	<b>704-402-4611</b>	<b>Iredell</b>



# FCC Advisory Council Members

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<b>Shaundree G Watkins</b>	<b><u><a href="mailto:Watkins.shaundree@gmail.com">Watkins.shaundree@gmail.com</a></u></b>	<b>252-571-2783</b>	<b>Craven</b>
<b>Vantoinette Savage</b>	<b><u><a href="mailto:vjs28214@hotmail.com">vjs28214@hotmail.com</a></u></b>	<b>704-763-8136</b>	<b>Mecklenburg</b>
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<b>Louis A Finney</b>	<b><u><a href="mailto:louisf@smartstart-fc.org">louisf@smartstart-fc.org</a></u></b>	<b>301-523-6359</b>	<b>Forsyth</b>



# FCC Advisory Council Members



<b>Natalie Pond</b>	<a href="mailto:natalie.pond@newhanoverkids.org"><u>natalie.pond@newhanoverkids.org</u></a>	<b>910-815-3731</b>	<b>New Hanover</b>
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<b>Daniel Bates</b>	<a href="mailto:bates.daniel@swcdcinc.org"><u>bates.daniel@swcdcinc.org</u></a>	<b>828-354-0104</b>	<b>State</b>
<b>Lori Jones</b>	<a href="mailto:jones.lori@swcdcinc.org"><u>jones.lori@swcdcinc.org</u></a>	<b>828-586-5561</b>	<b>State</b>
<b>Tammy Barnes</b>	<a href="mailto:tammy.barnes@dhhs.nc.gov"><u>tammy.barnes@dhhs.nc.gov</u></a>	<b>919-814-6395</b>	<b>State</b>
<b>Christin Davis</b>	<a href="mailto:christind@ncearlyeducationcoalition.org"><u>christind@ncearlyeducationcoalition.org</u></a>	<b>919-442-2000</b>	<b>State</b>
<b>Angela Lewis</b>	<a href="mailto:alewis@smartstart.org"><u>alewis@smartstart.org</u></a>	<b>984-221-0834</b>	<b>State</b>
<b>April McClain</b>	<a href="mailto:mcclain.april@swcdcinc.org"><u>mcclain.april@swcdcinc.org</u></a>	<b>828-254-2573</b>	<b>State</b>
<b>Tammy Penner</b>	<a href="mailto:penner.tammy@swcdcinc.org"><u>penner.tammy@swcdcinc.org</u></a>	<b>828-251-2777</b>	<b>State</b>

# NORTH CAROLINA RESOURCES

## **SMART START NC PARTNERSHIP FOR CHILDREN**

Smart Start is a network of 75 nonprofit local partnerships comprehensively serving children birth to 5 in all 100 NC counties. Local partnerships work to raise the quality of child care by offering resources and support to professionals at early learning sites and family child care homes across the state. One critical resource is Wonderschool, an online platform that offers targeted business support to FCCH's and small early learning centers.

[www.smartstart.org](http://www.smartstart.org)

## **NC EARLY EDUCATION COALITION**

The NC Early Education Coalition is the only statewide advocacy coalition dedicated to promoting high-quality, accessible, and affordable child care in North Carolina.

<https://ncearlyeducationcoalition.org/>

## **NC INSTITUTE FOR CHILD DEVELOPMENT PROFESSIONALS**

The Institute is the certifying body for NC early educators working with children ages birth to twelve through its Early Educator Certification process.

**Phone: (919) 442-1942**

<http://ncicdp.org>

## **NC LICENSED CHILD CARE ASSOCIATION**

NCLCCA advocates for licensed child care professionals in our state, representing their interests before law and rule-making bodies.

<https://www.nclcca.org/>

## **NC CHILD CARE RESOURCE & REFERRAL COUNCIL**

The NC Child Care Resource and Referral Council provides leadership, management, and oversight of NC's Child Care Resource and Referral system, which partners with child care program owners, operators, and professionals to enhance and expand access to high quality child care.

<https://www.childcarerrnc.org/>

## **NC STATE AFFILIATE NATIONAL ASSOCIATION FOR THE EDUCATION OF YOUNG CHILDREN (NCAEYC)**

Working to serve and connect members to each other, resources, networks, high quality professional development and advocacy opportunities.

<https://ncaeYC.org/>

## **NC CHILD CARE HEALTH AND SAFETY RESOURCE CENTER**

Promotes safe and healthy environments with information, resources, and referrals to the child care communities which are provided in both English and Spanish. Provides consultation and technical assistance through Child Care Health Consultants and other professionals.

**Phone: (800)367-2229**

<https://healthychildcare.unc.edu/>



# NORTH CAROLINA RESOURCES

## DCDEE MOODLE

DCDEE offers free training for educators on the DCDEE website through the MOODLE platform. Trainings include rules, regulations, Foundations, and much more.

**Phone: (919) 814-6326**

<https://www.dcdee.moodle.nc.gov/>

## INSPECTION REPORTS

View public licensing reports.

<https://ncchildcaresearch.dhhs.state.nc.us>

## CRIMINAL BACKGROUND CHECKS

The NC Child Care Law requires a criminal background check to be conducted on all persons who work, provide child care, or live in FCCH's.

**Phone: (919) 814-6401**

<https://ncchildcarecbc.nc.gov/>

## THE NORTH CAROLINA IDENTITY MANAGEMENT SERVICE (NCID)

(NCID) is the standard identity and access management platform used by NC DCDEE to gain access to resources and regulatory websites. **Phone: (800) 722-3946**

<https://it.nc.gov/support/ncid>

## NORTH CAROLINA HEALTH AND SAFETY RESOURCE CENTER

Learn more about identifying and preventing the spread of illness with the Communicable Disease Toolkit.

<https://healthychildcare.unc.edu/resources/communicable-disease-toolkit-for-early-care-and-education-programs/>

## CHILD & ADULT CARE FOOD PROGRAM (CACFP)

Reimburses child care educators for healthy meals and snacks

**Phone: (919) 707-5800**

<https://www.nutritionnc.com/snp/index.htm>

## WORKFORCE ONLINE REPORTING AND KNOWLEDGE SYSTEM (WORKS)

WORKS is a streamline education evaluation, using a web-based process designed to ensure that staff in all child care positions meet minimum education requirements. **Phone:**

**(919) 819-6350**

<https://ncchildcare.ncdhhs.gov/Services/DCDEE-WORKS>

## NORTH CAROLINA EMERGENCY MANAGEMENT

Disaster planning tool used by the State Emergency Response Team to assist in any disaster with Preparedness, Response, Recovery, and Mitigation.

**Phone: (919) 825-2341**

<https://rmp.nc.gov/portal/portal.aspx>

## NORTH CAROLINA RATED LICENSE ASSESSMENT PROJECT (NCRLAP)

Learn more about the FCCERS-R and the process including the Reflective Self-Study. Additional resources, including documents and videos about various FCCERS-R topics.

**Phone: (866) 362-7527**

<https://ncrlap.org/Default.asp>



# NORTH CAROLINA RESOURCES

## INFANT TODDLER AWARDS

Infant-Toddler Educator AWARDS® (AWARDS) provides education-based salary supplements to low-paid early educators working full-time with children birth through age two in North Carolina.

**Phone: (919) 967-3272**

<https://www.childcareservices.org/programs/awards/>

## T.E.A.C.H. EARLY CHILDHOOD

The T.E.A.C.H. Early Childhood® North Carolina Scholarship Program provides educational scholarships to early care professionals and those who perform specialized functions in the early care system.

**Phone: (919) 967-3272**

<https://www.childcareservices.org/programs/teach-north-carolina/>

## SUBSIDIZED CHILD CARE PROGRAM

Allows licensed Family Child Care Homes to receive payment for child care services provided for families who are eligible for child care subsidy services through a locally administered state-supervised voucher system.

<https://ncchildcare.ncdhhs.gov/Read/subsidy-services>

## BUSINESS ATLAS SERIES

This specialized family child care home business training series is designed to assist Family Child Care Home educators along their journey, steering to tell their stories and maneuvering through financial matters, with guiding insights to regulations, and the importance of rest-stops along the way for self-care.

<https://www.swcdcinc.org/>

## CHILD CARE WAGES

The Child Care WAGES® Program provides education-based salary supplements to family child care educators working with children between the ages of birth to five in participating counties.

**Phone: (919) 967-3272**

<https://www.childcareservices.org/programs/wages/>

## SELF-HELP CREDIT UNION

The Self-Help Credit Union provides financing for family child care home professionals in addition to providing information and technical assistance resources to help child care owners handle the business side of the operations.

<https://www.self-help.org/>

## ECE SHARED RESOURCES NORTH CAROLINA

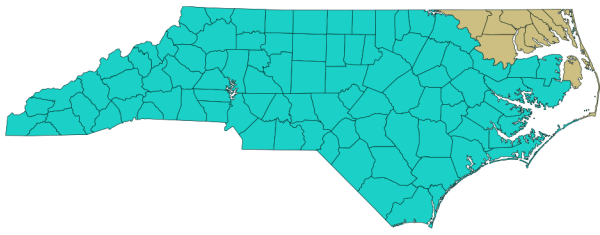
A one-stop location for ECE professionals for policies, forms, regulations, guidance, discounts, and more to save time, reduce costs, and improve quality

**Phone: (704) 376-6697**

<https://www.ncecesharedresources.org/marketing-home/>







# Region 1

Bertie, Camden, Chowan, Currituck, Dare,  
Gates, Hertford, Northampton,  
Pasquotank, Perquimans

## **Albemarle Alliance for Children and Families - Lead Agency**

Bertie, Camden, Chowan, Currituck, Gates, Hertford, Northampton, Pasquotank, and Perquimans Counties

252-333-1233

[contact@aacfnc.org](mailto:contact@aacfnc.org)

1403 Parkview Dr.

Elizabeth City, NC 27909

[aacfnc.org](http://aacfnc.org)

Services include: **consumer education and referral, training, technical assistance, Birth-Three Quality Initiative, Child Care Health Consultants, Lending Library, and Family Child Care Home Connections**

## **Children and Youth of Dare County**

Dare County

252-441-0614

[cypobx@darekids.org](mailto:cypobx@darekids.org)

534 Ananias Dare St.

Manteo, NC 27954

[Darekids.org](http://Darekids.org)

Services include: **technical assistance, training, consumer education and referral services, lending library**

## **Chowan Perquimans Smart Start**

Chowan and Perquimans County

252-482-3035

[cpsmartstart@gmail.com](mailto:cpsmartstart@gmail.com)

409 Old Hertford Rd.

Edenton, NC 27932

[www.cp-smartstart.org](http://www.cp-smartstart.org)

Services include: **technical assistance, training services, Project EDU for secondary education, lending library, and provider resource center**

## **Hertford Northampton Smart Start Partnership**

Hertford and Northampton County

252-398-4124

[aartis@hnsmartstart.org](mailto:aartis@hnsmartstart.org)

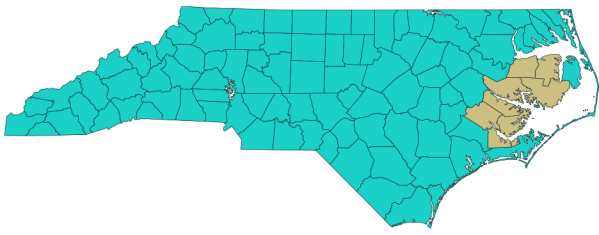
East Vance Street

Murfreesboro, NC 27855

[northamptonsmartstart.org](http://northamptonsmartstart.org)

Services include: **technical assistance and training services and lending library**





# Region 2

Beaufort, Craven, Hyde, Pamlico, Tyrrell,  
Washington

## **Craven Smart Start, Inc.**

Child Care Resource & Referral

Beaufort, Craven, Hyde, Pamlico, Tyrrell, and Washington Counties

252.672.5921

2111-F Neuse Blvd

New Bern, NC 28560

[cravensmartstart.org](http://cravensmartstart.org)

**Services include: technical assistance, training, consumer education and referral services**

## **Children's Developmental Services Agency**

252- 514-4770 [wendy.chapman@dhhs.nc.gov](mailto:wendy.chapman@dhhs.nc.gov)

2842 Neuse Blvd.

New Bern, NC 28562

[www.beeearly.NC.gov](http://www.beeearly.NC.gov)

**Services include: Early Intervention services (birth to three)**

## **Craven County Health Department**

252-636-4920 (Ext. 2073)

[eelks@cravencountync.gov](mailto:eelks@cravencountync.gov)

2818 Neuse Bld.

New Bern, NC 28561

[www.cravencountync.gov](http://www.cravencountync.gov)

**Services include: education on hand washing & hygiene, support**

## **NC Cooperative Extension-Tyrrell County Center**

Tyrrell and Washington County

407 Marth Street,

Columbia, NC 27925

(252) 796-1581

<http://tyrrell.ces.ncsu.edu>

**Services include: food and nutrition education**

## **Preschool Exceptional Children's Program/Craven County Schools**

Craven County

252-514-4382

[lisa.kemp@cravenk12.org](mailto:lisa.kemp@cravenk12.org)

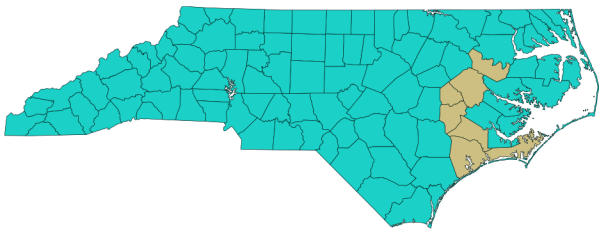
3600 Trent Rd.

New Bern, NC 28562

[www.craven.k12.nc.us](http://www.craven.k12.nc.us)

**Services include: special education services (identifies, screens and evaluates children eligible for special education)**





# Region 3

Carteret, Greene, Jones, Lenoir, Martin,  
Onslow, Pitt

## **Carteret County Smart Start**

Carteret County  
252-727-0440  
3328-A Bridges St  
Morehead City, NC 28557  
<https://www.carteretkids.org/>

**Services include: technical assistance and training services**

## **Jones County Partnership for Children**

Jones County  
252-448-5272  
115 Market St.  
Trenton, Nc 28585  
<https://www.jcpfc.org>

**Services include: professional development and training services**

## **Martin-Pitt Partnership for Children**

Carteret, Greene, Jones, Lenoir, Martin and Pitt Counties  
Quality Enhancement Specialist (QUEST)  
252.758.8885  
tchamberlain@mppfc.org  
Martin and Pitt County  
111 B Eastbrook Drive  
Greenville, NC 27858  
<https://mppfc.org/>

**Services include: training, technical assistance, consumer education and referral services**

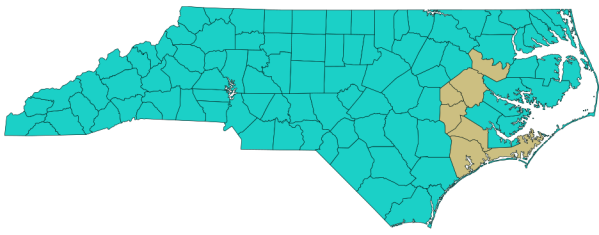
## **One Place-Onslow County Partnership for Children**

Onslow County  
252-938-0336  
900 Dennis Road  
Jacksonville, NC 28546  
<https://www.oneplaceonslow.org/>

**Services include: technical assistance, training, consumer education and referral services**







# Region 3

Carteret, Greene, Jones, Lenoir, Martin,  
Onslow, Pitt

## **Partnership for Children of Lenoir/Greene Counties**

Lenoir and Greene County

252-939-1200

1465 Hwy 258 N

Kinston, NC 28504

<https://www.lgpfc.org/>

**Services include: technical assistance and training services**

## **Pitt County Health Department**

Pitt County

252-902-2300

201 Government Circle

Greenville, NC 27834

<https://www.pittcountync.gov/>

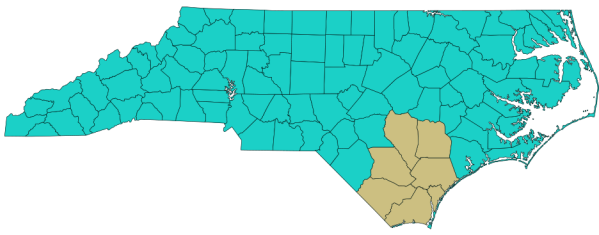
**Services include: health and safety guidance and resources,  
support with meeting requirements to operate and inspections**

## **Small business and Technology Development Center**

<https://sbtcdc.org/>

**Services include: Business & Management Advice, Marketing Assistance, Financial Analysis**





# Region 4

Bladen, Brunswick, Columbus, Duplin,  
New Hanover, Pender, Sampson

## **Puzzles-Region 4 CCR&R**

Bladen, Brunswick, Columbus, Duplin, New Hanover, Pender and Sampson Counties

800-653-5212

[ccrr.region4@scnc.edu](mailto:ccrr.region4@scnc.edu)

PO Box 151,

Whiteville, NC 28472

[www.puzzlesregion.com](http://www.puzzlesregion.com)

**Services include: training, technical assistance, consumer education and referral services**

## **Bladen County Partnership for Children**

Bladen County

228 W. Broad St. #B,

Elizabethtown, NC 28337

910.862.3335

[www.Bladensmartstart.org](http://www.Bladensmartstart.org)

**Services include: training and technical assistance**

## **Smart Start of New Hanover**

New Hanover County

3534 S. College Rd, Ste. F

Wilmington, NC 28412

910.815.3731

[www.Newhanoverkids.org](http://www.Newhanoverkids.org)

**Services include: training and technical assistance, provider meetings**

[natalie.pond@newhaoverkids.org](mailto:natalie.pond@newhaoverkids.org)

## **Smart Start of Brunswick County**

Brunswick County

5140 Sellers Rd,

Shalotte, NC 28470

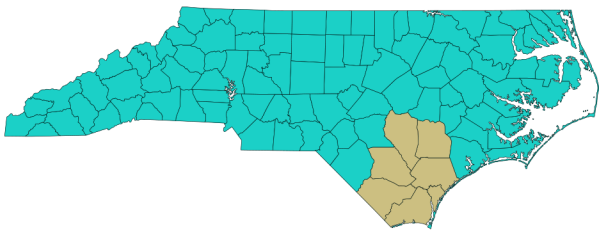
910.754.3166

[www.Smartstartbrunswick.org](http://www.Smartstartbrunswick.org)

**Services include: training and technical assistance**







# Region 4

Bladen, Brunswick, Columbus, Duplin,  
New Hanover, Pender, Sampson

## **Duplin County Partnership for Children**

Duplin County  
149 Limestone Road,  
Kenansville, NC 28349  
910.296.2000  
[www.Dcpfc.org](http://www.Dcpfc.org)

**Services include: training and technical assistance**

## **Smart Start of Pender County**

Pender County  
600 N. Timberly Lane.  
Burgaw, NC 28425  
910.259.9978  
[www.Pender4kids.com](http://www.Pender4kids.com)

**Services include: training and technical assistance**

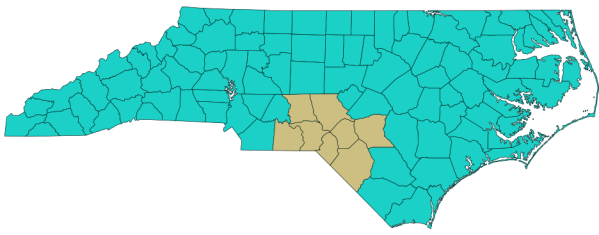
## **Sampson County Partnership for Children**

Sampson County  
211 W. Main Street,  
Clinton, NC 28328  
910.592.9399  
[www.scpfc.org](http://www.scpfc.org)

**Services include: training and technical assistance**







# Region 5

Anson, Cumberland, Hoke, Montgomery,  
Moore, Richmond, Robeson, Scotland

## **Anson County Partnership for Children**

117 South Greene St  
Wadesboro NC 28170  
Phone: 704-694-4036  
[www.ansonchildren.org](http://www.ansonchildren.org)

**Services: Technical assistance, early childhood resource center, raising reader**

## **Partnership for Children of Cumberland County**

351 Wagoner Drive  
Fayetteville NC 28303  
Phone: 910-867-9700  
[www.ccpfc.org](http://www.ccpfc.org)

**Services: Technical assistance, professional development training, leadership classes, professional development learning community, lending library, Kaleidoscope Play and Learn, consumer education and referral.**

## **Hoke County Partnership for Children and Families**

1089 E Central Ave.  
Raeford NC 28376  
Phone: 910-904-5452  
[www.hokechildren.net](http://www.hokechildren.net)

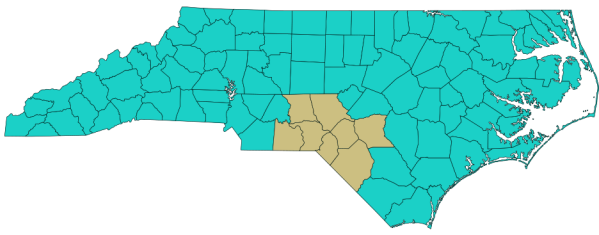
**Services: Technical assistance, resource library and professional development training**

## **Montgomery County Partnership for Children**

404-A North Main St.  
Troy NC 27371  
Phone: 910-576-2363  
[www.brighterfutures.org](http://www.brighterfutures.org)

**Services: Technical assistance, professional development training, lending library**





# Region 5

Anson, Cumberland, Hoke, Montgomery,  
Moore, Richmond, Robeson, Scotland

## **Partners for Children and Families (Moore County)**

7720 NC-22

Carthage NC 28327

Phone: 91-949-4045

[www.pfcfmc.org](http://www.pfcfmc.org)

**Services: Technical assistance, professional development training, lending library**

## **Richmond County Partnership for Children**

115 S Lawrence St.

Rockingham NC 28389

Phone: 910-997-3773

[www.smartstartrichmond.org](http://www.smartstartrichmond.org)

**Services: Technical assistance, professional development training**

## **Robeson County Partnership for Children**

210 E 2nd St.

Lumberton NC 28358

Phone: 910-738-6767

[www.robessonpartnership.org](http://www.robessonpartnership.org)

## **Scotland County Partnership for Children and Families**

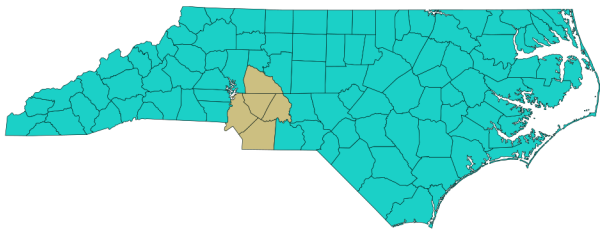
203 Atkinson St.

Laurinburg NC 28352

Phone: 910-276-3333

**Email: [bcx@scotlandss.org](mailto:bcx@scotlandss.org)**





# Region 6

Cabarrus, Mecklenburg, Rowan, Stanly,  
Union

## **Child Care Resources, Inc**

Cabarrus, Mecklenburg, Rowan, Stanly and Union Counties

200B Regency Executive Park Drive, Suite 240

Charlotte, NC 28217

(704) 376-6697

[mailbox@childcareresourcesinc.org](mailto:mailbox@childcareresourcesinc.org)

[www.childcareresourcesinc.org](http://www.childcareresourcesinc.org)

**Services Include: child care consumer education and referral for families; training, technical assistance/consultation, and coaching; family child care networks support; child care subsidy administration (Mecklenburg only); Early Head Start-Child Care Partnership grantee (Mecklenburg & Burke Counties); Child and Adult Care Food Program Sponsor (CACFP), child care supply/demand data, child care trends analysis, and community education and awareness**

## **Smart Start Rowan**

Rowan County

1329 Jake Alexander Blvd S.

Salisbury, NC 28146

(704) 630-9085

[dhogue@smartstartrowan.org](mailto:dhogue@smartstartrowan.org)

<https://www.rowan-smartstart.org/>

**Services include: training and technical assistance**

## **Stanly County Partnership for Children**

Stanly County

PO Box 2165,

Albemarle, NC 28002

(704) 982-2038

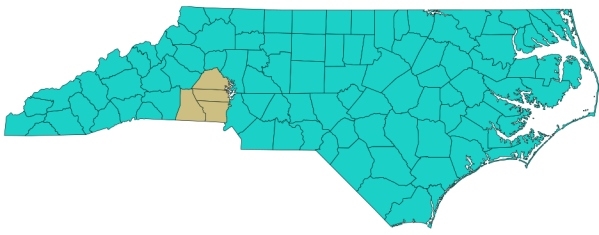
[lsolomon@stanlypartnership.org](mailto:lsolomon@stanlypartnership.org)

<https://stanlypartnership.org/>

**Services include: training and technical assistance**







# Region 7

Catawba, Cleveland, Gaston, Lincoln

## **Child Care Connections of Cleveland County**

Cleveland, Catawba, Lincoln and Gaston Counties

(704) 487-7397

PO Box 1739, Shelby, NC 28151

<https://ccchildcareconnections.org/>

**Services provided: Consumer education & childcare referral services, professional development, consultation and technical assistance**

## **Child and Adult Care Food Program (CACFP)**

Child Nutrition Program Assistant

Catawba, Cleveland, Gaston, and Lincoln Counties

(980) 240-9446

monica.oliver@dhhs.nc.gov

PO Box 308

Deep Gap, NC 28618

[www.nutritionnc.com/snp/](http://www.nutritionnc.com/snp/)

## **Catawba County Public Health**

Catawba County

828-695-6595/828-695-6576

738 Fourth St. SW

Hickory, NC 28602

<https://catawbakids.com/>

**Services include: health and safety guidance and resources**

## **Children's Resource Center**

Catawba County

828-695-6514

PO Box 3123 Hickory, NC 28603

[www.childrensresourcecenter.org](http://www.childrensresourcecenter.org)

**Services include: regular monthly meetings, technical assistance, consumer education and referral services**

## **Partnership for Children of Lincoln/Gaston Counties, Inc.**

Lincoln and Gaston Counties

704-922-0900

[pfcg@pfcg.org](mailto:pfcg@pfcg.org)

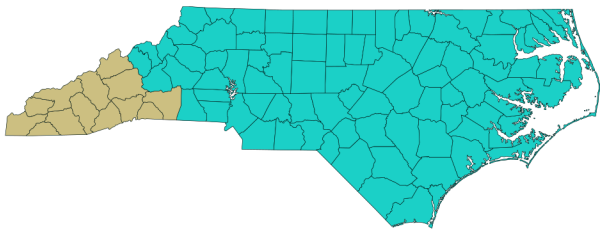
120 Roechling Street,

Dallas, NC 28034

[www.pfcg.org](http://www.pfcg.org)

**Services include: technical assistance and professional development opportunities for local childcare providers; fosters family engagement and early literacy activities; and supports childcare health and safety programs and workforce development in our community.**





# Region 8

Buncombe, Cherokee, Clay, Graham,  
Haywood, Henderson, Jackson, Macon,  
Madison, Polk, Rutherford, Swain,  
Transylvania

## **Southwestern Child Development Commission, Inc.**

Jackson, Haywood, Rutherford, Polk, Swain, Buncombe, Graham, Clay,  
Transylvania, Macon, Henderson, Madison and Cherokee Counties

828-586-5561 info@swcdcinc.org

<https://www.swcdcinc.org/>

1528 Webster Road,  
Sylva NC 28779

**Services include: technical assistance, training, CAFCP, workforce development, parenting and family support, on-demand CEU courses with both individual and group memberships on a variety of training topics, School Age Initiative and the Family Child Care Home Project**

## **Mountain Child Care Connections**

Regional Child Care Resource Coordinator

Jackson, Haywood, Rutherford, Polk, Swain, Buncombe, Graham, Clay,  
Transylvania, Macon, Henderson, Madison and Cherokee Counties

1-877-752-5955

info@swcdcinc.org

<https://www.swcdcinc.org/quality-childcare>

PO Box 250

Webster NC 28788

**Services include: consumer education and referral**

## **Buncombe County Partnership for Children**

Buncombe County

828-285-9333

<https://buncombepfc.org/>

53 Asheland Ave., Suite 102A,  
Asheville NC 28804

**Services include: technical assistance, training, workforce development opportunities and resource, and higher education supports, community of practice for FCCH educators**

## **Children and Family Resource Center**

Henderson County

828-698-0674

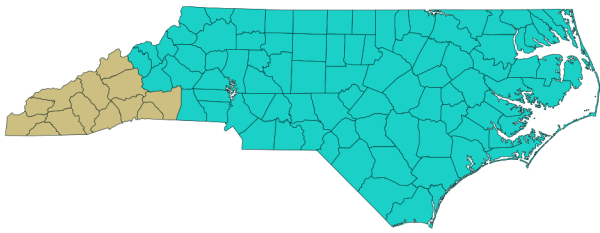
<https://www.childrenandfamily.org/>

851 Case St.

Hendersonville, NC 28792

**Services include: technical assistance, training, workforce development opportunities and support services**





# Region 8

Buncombe, Cherokee, Clay, Graham,  
Haywood, Henderson, Jackson, Macon,  
Madison, Polk, Rutherford, Swain,  
Transylvania

## **Madison County Partnership for Children**

Madison County

828-689-1525

<https://www.madisonss.org/>

PO Box 1657,

Mars Hill NC 28754

**Services include: technical assistance, training, workforce development opportunities and support services**

## **Region A Partnership for Children**

Jackson, Haywood, Graham, Clay, Macon, Swain, and Cherokee Counties

828-586-0661

<https://rapc.org/>

116 Jackson St.,

Sylva, NC 28779

**Services includes: technical assistance and training on health and safety resources, parenting programs, early literacy initiative**

## **Smart Start of Transylvania County**

Transylvania County

828-877-3025

<https://www.smartstarttransylvania.org/>

147 E. Main Street, Suite 302

Brevard, NC 28712

**Services include: health and safety resources and guidance, workforce development opportunities, Sesame Street in Communities and Family Child Care Home start-up support**

## **Smart Start Partnership for Children**

Smart Start Quality Enhancement through Children and Family Resource Center

Henderson County

828-693-1580

[info@smartstartpfc.org](mailto:info@smartstartpfc.org)

525 N Justice St.,

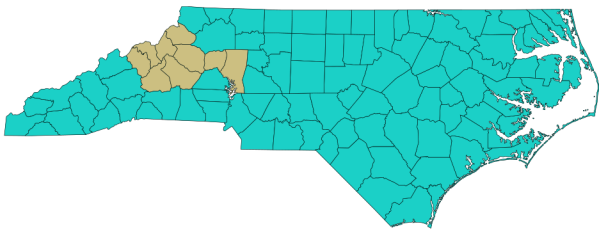
Henderson, NC 28739

<https://www.smartstartpfc.org/>

**Services include: technical assistance, training and workforce development opportunities**







# Region 9

Alexander, Avery, Burke, Caldwell, Iredell,  
Mitchell, McDowell, Watauga, Yancey

## **Iredell County Partnership for Young Children**

Iredell, Alexander, Avery, Burke, Caldwell, Mitchell, McDowell, Watauga, and Yancey Counties

704-878-9980

[bschaefer@icpyc.org](mailto:bschaefer@icpyc.org)

734 Salisbury Road

Statesville, NC 28625

[www.iredellsmartstart.org](http://www.iredellsmartstart.org)

**Services include: technical assistance, training, consumer education and referral**

## **Alexander County Partnership for Children**

Alexander County

828.632.3799

[info@alexanderchildren.org](mailto:info@alexanderchildren.org)

1565 NC Hwy 90W

PO Box 1661

Taylorsville, NC 28681

[www.alexanderchildren.org](http://www.alexanderchildren.org)

**Services include: technical assistance and training**

## **Blue Ridge Partnership for Children**

Avery, Mitchell and Yancey County

828-682-0047

[crr@brpartnershipforchildren.org](mailto:crr@brpartnershipforchildren.org)

392 East Main Street

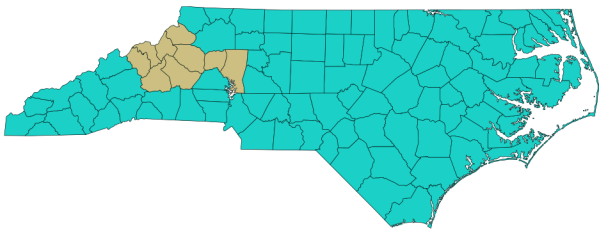
PO Box 1387

Burnsville, NC 28174

<https://blueridgechildren.org/>

**Services include: technical assistance and training**





# Region 9

Alexander, Avery, Burke, Caldwell, Iredell,  
Mitchell, McDowell, Watauga, Yancey

## **The Children's Council of Watauga**

Watauga County

828.262.5424

[roberta@thechildrenscouncil.org](mailto:roberta@thechildrenscouncil.org)

225 Birch Street, Suite 3

Boone, NC 28607

<http://www.thechildrenscouncil.org/>

**Services include: technical assistance and training**

## **Child Care Connections of Burke County**

Burke County

828-439-2328

[dshook2@charter.net](mailto:dshook2@charter.net)

304 West Union St.

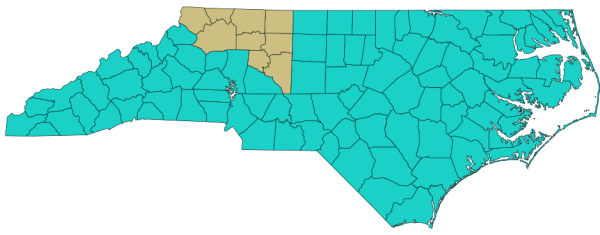
PO Box 630

Morganton, NC 28655

<https://childcareconnectionsburke.weebly.com/>

**Services Include: technical assistance and training**





# Region 10

Alleghany, Ashe, Davidson, Davie, Forsyth,  
Stokes, Surry, Wilkes, Yadkin

## **Child Care Resource Center**

Alleghany, Ashe, Davidson, Davie, Forsyth, Stokes, Surry, Wilkes & Yadkin Counties  
336-245-4900 [mail@childcareresourcecenter.org](mailto:mail@childcareresourcecenter.org)  
500 W. 4th Street, Ste. 202,  
Winston-Salem, NC 27101  
[www.Childcareresourcecenter.org](http://www.Childcareresourcecenter.org)

**Services include: start-up support, quality enhancement, quality maintenance, training, grants/incentives/stipends, substitute reimbursement program (funding permitted), technical assistance, consumer education and referral services**

## **Alleghany Partnership for Children**

Alleghany County  
61 Wee Care Ave,  
Sparta NC 28675  
336-372-2846  
<https://alleghanychildren.org/>  
**Services include: training and technical assistance**

## **Ashe County Partnership for Children**

Ashe County  
113 Partnership Drive,  
Jefferson, NC 28640  
336-982-4588  
<https://ashechildren.org/>  
**Services include: training and technical assistance**

## **Smart Start of Davidson Co.**

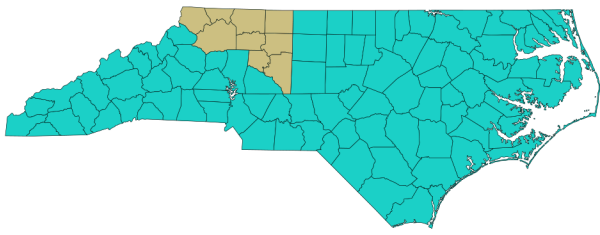
Davidson County  
803 West Center St.  
Lexington, NC 27292  
336-249-6688  
<http://partnershipforchildren.org/>  
**Services include: grants for 4 and 5 star FCCH's quarterly technical assistance visits which include support with rated license, environmental rating scales, business practices, classroom discipline strategies, and more**

## **Smart Start of Davie Co.**

Davie County  
1278 Yadkinville Rd,  
Mocksville, NC 27028  
<https://www.daviesmartstart.org/>  
**Services include: training, director's meeting, lending library, and more**







# Region 10

Alleghany, Ashe, Davidson, Davie, Forsyth,  
Stokes, Surry, Wilkes, Yadkin

## **Smart Start of Forsyth County, Inc.**

Forsyth County  
7820 North Point Boulevard, Suite 200,  
Winston-Salem, NC 27106  
Phone: 336-725-6011  
<https://smartstart-fc.org/>

**Services include: technical assistance and resource room, and more**

## **Smart Start of Yadkin County**

Yadkin County  
105 Woodlyn Drive  
336-679-7833  
<https://yadkinchild.org/contact/>

**Services include: technical assistance and resource room, and more**

## **Stokes Co. Partnership for Children**

Stokes County  
151 Jefferson Church Rd,  
King, NC 27021  
336-985-2676  
<https://www.stokespfc.com/>

**Services include: technical assistance, training, Director's meeting, resource library, and more**

## **Surry Co. Early Childhood Partnership**

Surry County  
PO Box 7050  
101 West Lebanon Street, Suite 106,  
Mount Airy, NC 27030  
336-786-1880  
<http://www.surrychildren.org/ccr&r.html>

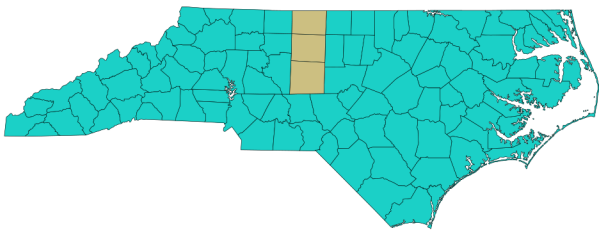
**Services include: training, sick leave, star bonus (quality enhancement), lending library, help with WAGES, and more**

## **Wilkes Community Partnership for Children**

Wilkes County  
1915 West Park Drive, Suite 107,  
North Wilkesboro NC, 28659  
336-838-0977  
<https://www.wilkeschildren.org/>

**Services include: training and technical assistance**





# Region 11

## Guilford, Randolph, Rockingham

### **Children and Families First**

Regional Child Care Resource and Referral  
Guilford, Randolph and Rockingham County  
(336) 369-5037  
Victoria.Vample@childrenandfamilyfirstnc.org  
1200 Arlington Street  
Greensboro, NC 27406

**Services include: consumer education and referral services, training, technical assistance and support services**

### **Guilford County Schools Exceptional Children & Psychological Office**

134 Franklin Boulevard  
Greensboro, NC 27401  
Phone: (336) 370-2323 Fax: (336) 370-2326  
<https://www.gcsnc.com/domain/2414>

**Services included: Providing diagnostic assessments, case management, and school placement assistance for children ages 3 and up.**

### **Randolph County Partnership for Children**

349 Sunset Ave  
Asheboro, NC 27203  
Phone: 336-629-2128 Fax: 336-629-2135  
<https://randolphkids.org/>

**Services included: enhancement of early childhood education services; family support; children's health services; programs to support school readiness; and much more**

### **Rockingham County Partnership for Children**

PO BOX 325,  
Wentworth, NC 27375  
(336) 342-9676  
<https://rockinghamkids.org/>

**Services included: early childhood education services, family support, parent education, literacy support, technical assistance and professional development**

### **UNCG, HDFS**

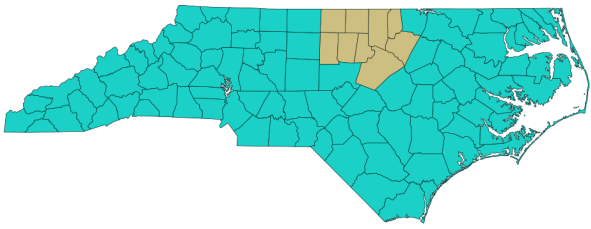
#### **EQuIPD**

PO Box 26170  
Greensboro, NC 27402  
(336)315-7768  
equipd@uncg.edu

[www.equipd.info](http://www.equipd.info)

**Services included: In-person and recorded professional development, peer mentoring, and quality enhancement support**





# Region 12

Alamance, Caswell, Durham, Franklin,  
Granville, Orange, Person, Vance,  
Wake

## **Child Care Services Association**

Alamance, Caswell, Durham, Franklin, Granville, Orange,  
Person, Vance and Wake Counties  
(919)403-6950

[info@childcareservices.org](mailto:info@childcareservices.org)

PO Box 901,

Chapel Hill, NC 27514

<https://www.childcareservices.org>

**Services include: technical assistance, training, Child and Adult Care Food Program (CACFP) sponsorship, consumer education and referral services**

## **Alamance Partnership for Children**

Alamance County

336-513-0063

[info@alamancechildren.org](mailto:info@alamancechildren.org)

2322 River Road,

Burlington, NC 27217

<http://www.alamancechildren.org>

**Services include: technical assistance and training**

## **Caswell County Partnership for Children**

Caswell County

336-694-1538

[ccp4child@esinc.net](mailto:ccp4child@esinc.net)

PO Box 664,

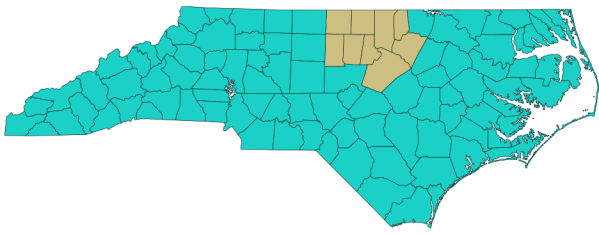
Yanceyville, NC 27379

<http://www.caswellchildren.org/>

**Services include: training**







# Region 12

Alamance, Caswell, Durham, Franklin,  
Granville, Orange, Person, Vance,  
Wake

## **Franklin Granville Vance Partnership for Children**

Franklin, Granville, and Vance Counties

252-433-9110

[kimiko@fgvsmartstart.org](mailto:kimiko@fgvsmartstart.org)

125 Charles Rollins Road

Henderson, N.C., 27536

<http://fgvsmartstart.org/>

**Services include: technical assistance and training**

## **Person County Partnership for Children**

Person County

336-599-3773

[info@esinc.net](mailto:info@esinc.net)

PO Box 1791

Roxboro, NC 27573

[www.Personpartnershipforchildren.org](http://www.Personpartnershipforchildren.org)

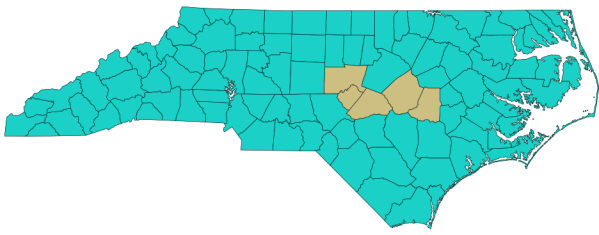
**Services include: technical assistance and training**

## **Family Child Care Association of Wake County**

(919)961.6937

**Services included: Provider Organization**





# Region 13

Chatham, Harnett, Johnston, Lee, Wayne

## **Chatham County Partnership for Children**

Chatham, Harnett, Johnston, Lee and Wayne Counties

pam@chathamkids.org

919-542-7449

PO Box 637, 220

Chatham Business Drive,

Pittsboro NC 27312

[www.chathamkids.org](http://www.chathamkids.org)

**Services include: technical assistance, training, consumer education and referral services, child and adult care food program sponsorship**

## **Chatham County Health Department, Child Care Health Consultants**

Chatham County

Miranda.lanning@chathamcountync.gov

Office: 919-545-8466

Cell:919-579-2814

PO Box 130, 80 East St

Pittsboro, NC 27312

<https://www.chathamnc.org/services/health>

**Services include: health and safety resources and guidance, Go NAPSACC assessments**

## **Harnett County Child Care Resources**

Harnett County

910-893-7530

pallegra@harnett.org

126 Alexander Drive, Suite 300

Lillington 27546

<http://hccerr.weebly.com/>

**Services include: technical assistance, and training**

## **Harnett County Partnership for Children**

Harnett County

(910) 893-2344

Lynda.Turlington@harnettsmartstart.org

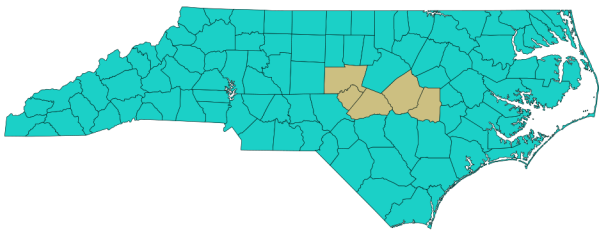
170 Pine State St,

Lillington, NC 27546

[www.harnettsmartstart.org](http://www.harnettsmartstart.org)

**Services include: health and safety resources and guidance**





# Region 13

Chatham, Harnett, Johnston, Lee, Wayne

## **Partnership for Children and Families**

Lee County

(919) 774-9496

[info@pfcf.org](mailto:info@pfcf.org)

507 N Steele St,

Sanford, NC 27330

<http://www.pfcf.org/>

**Services include: technical assistance and training**

## **Partnership for Children of Johnston County**

Johnston County

919-722-9075

[cfuentes@pfcjc.org](mailto:cfuentes@pfcjc.org)

1406 A South Pollock Street,

Selma 27576

<http://www.partnershipforchildrenjoco.org>

**Services include: technical assistance and training**

## **Partnership for Children of Wayne County**

Wayne County

919-735-3371 [swillis@pfcw.org](mailto:swillis@pfcw.org)

800 North William Street

Goldsboro 27530

<http://www.pfcw.org>

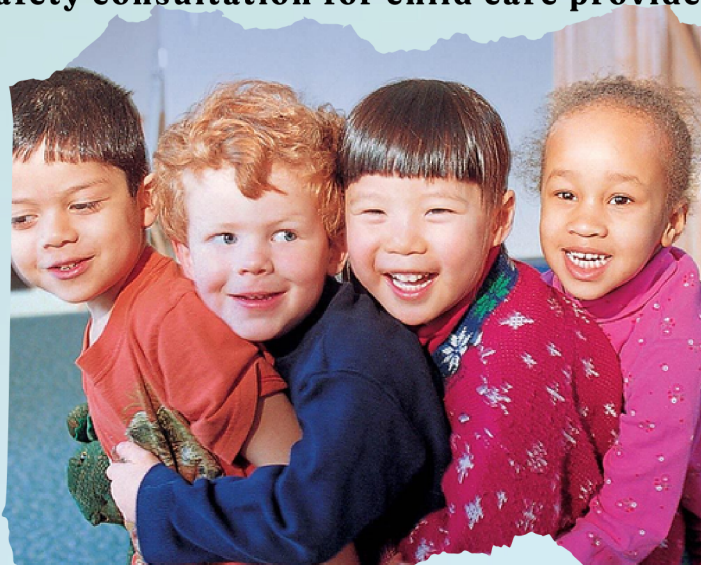
**Services include: technical assistance and training**

## **Wayne County Health Dept, Child Health Consultant**

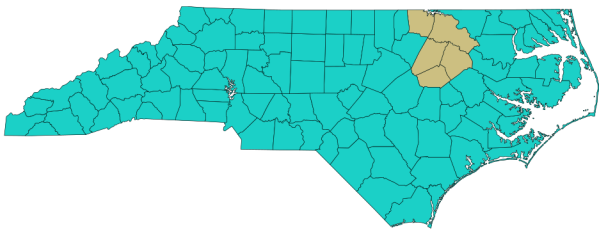
Alexandria Joyner

919-580-4041

**Services: Health and safety consultation for child care providers, and parents, hearing and vision screenings**







# Region 14

Edgecombe, Halifax, Nash, Warren,  
Wilson

## **Down East Partnership for Children**

Edgecombe, Nash, Halifax, Warren, and Wilson Counties

252 985-4300

Tracy L Pittman CCR&R Core Service Program Mana

tpittman@depc.org

215 Lexington Street

Rocky Mount NC 27802

[www.depc.org](http://www.depc.org)

**Services include: technical assistance, training, consumer education and referral services**

## **Halifax-Warren Partnership for Children**

PO Box 339,

Roanoke Rapids, NC 27870

252-537-5621

**Services include: technical assistance and training**

## **Wilson County Partnership for Children**

109 Park Ave West,

PO Box 2661

Wilson, NC 27893

252-206-4235

[wilsonpfc.org](http://wilsonpfc.org)

**Services include: technical assistance and training**



# NATIONAL RESOURCES

## CIVITAS STRATEGIES

Questions and Answers for many aspects of Family Child Care Homes as businesses. books, blogs, webinars, and more.

<http://tomcopelandblog.com/resources>

## SMALL BUSINESS DEVELOPMENT CENTERS (SBDC)

SBDC Programs deliver professional, high quality, individualized business advising and technical assistance to small business. SBDCs provide problem-solving assistance to help access capital, develop and exchange new technologies, and improve business planning, strategy, operations, financial management, personnel administration, marketing, sales and other areas required for small business growth and expansion, management improvement, increased productivity and innovation.

<https://www.sba.gov/local-assistance/resource-partners/small-business-development-centers-sbdc>

## THE MCCORMICK CENTER FOR EARLY CHILDHOOD LEADERSHIP

Professionals who use the Business Administration Scale for Family Child Care (BAS) can easily set goals to incrementally improve business practices that will result in improved recordkeeping, marketing, and communication with families.

<https://mccormickcenter.nl.edu/library/business-administration-scale-for-family-child-care-bas/>

## THE BUILD INITIATIVE

Build initiative works with community, state, and national partners to develop early childhood systems that are equitable and excellent for all marginalized children, their families, and communities.

<https://buildinitiative.org/about/>



## PROVIDER COST OF QUALITY CALCULATOR (PCQC)

The Provider Cost of Quality Calculator (PCQC) is a tool that calculates the cost of care by levels of quality based on site-level provider data. The tool can help state policymakers, child care educators, and other stakeholders understand the costs associated with delivering high-quality child care services. <https://childcareta.acf.hhs.gov/pcqc>

## CHILD CARE AWARE OF AMERICA

General FCCH information, health and nutrition, supervision and safety, indoor and outdoor environments, caregiver-child interaction, program structure, parent partnership, staff qualifications, and child care policies and procedures.

<https://www.childcareaware.org/educators/opening-running-family-child-care-home/>

<https://youtu.be/gVNHDN2Csg8>

## THE NATIONAL ASSOCIATION FOR FAMILY CHILD CARE (NAFCC)

NAFCC is a nationwide non-profit organization dedicated to promoting high quality child care by strengthening the profession of family child care. NAFCC collaborates with local, state and national organizations to increase the awareness of and improve the quality of family child care. <https://nafcc.org/>

<https://nafcc.org/our-work/get-involved/>



# NATIONAL RESOURCES

## CARING FOR OUR CHILDREN NATIONAL HEALTH AND SAFETY STANDARDS AND GUIDELINES

Caring for Our Children, (CFOC) is a collection of national standards that represent the best practices, based on evidence, expertise, and experience, for quality health and safety policies and practices for today's early care and education settings.

<https://nrckids.org/CFOC>

## CARING FOR OUR CHILDREN PROGRAM TOOL

This tool lists the minimum health and safety standards for child care settings outside of the home. Centers and family child care home educators can use this tool to assess their current health and safety practices, identify where practices should be stronger, and develop strategies and plans for professional development.

[https://childcareta.acf.hhs.gov/sites/default/files/public/cfocb\\_alignment\\_tool.pdf](https://childcareta.acf.hhs.gov/sites/default/files/public/cfocb_alignment_tool.pdf)

## HEALTHY KIDS, HEALTHY FUTURE

Modeling healthy habits through your environment, daily activities, and collaboration with parents can make a huge impact on the well-being of kids in your care.

<https://healthykidshealthyfuture.org/family-child-care-resources/>

## EARLY CHILDHOOD TRAINING & TA

Provides resources for support systems, online tools, webinars and presentations, licensing studies, and other federal resources.

<https://childcareta.acf.hhs.gov/grantees-educators/national-resources-family-child-care>

## USDA FOOD & NUTRITION

CACFP reimburses at free, reduced-price, or paid rates for eligible meals and snacks served to enrolled children, targeting benefits to those children most in need.

<https://www.nutritionnc.com/snp/index.htm>





# NATIONAL RESOURCES

## ALL OUR KIN

All Our Kin is a national nonprofit organization that trains, supports, and sustains family child care educators. Through technical assistance, All Our Kin builds the capacity of organizations across the country to effectively increase the supply, quality, and sustainability of family child care. Our approach is one of partnership and collaboration: we value the relationships that technical assistance partners have with the family child care educators in their communities, and leverage the deep knowledge that partners have about the challenges and opportunities in their local early childhood landscape <https://allourkin.org/>

## HOME GROWN

The mission of Home Grown is to increase access to and the quality of home-based child care. Home Grown envisions a country in which all children have the care they need to reach their full potential (cognitive, social, emotional, health and wellness). Educators offer quality child care and parents have equitable access to quality child care for their children.

<https://homegrownchildcare.org/>

## EARLY CHILDHOOD TRAINING & TA

Provides resources for support systems, online tools, webinars and presentations, licensing studies, and other federal resources.

<https://childcareta.acf.hhs.gov/grantees-educators/national-resources-family-child-care>

## NATIONAL ASSOCIATION FOR FAMILY CHILD CARE (NAFCC)

Your home. Your profession. Your commitment. A national organization designed to support and leverage a nationwide network of educators and partners in expanding and promoting the power of family child care.

<https://www.nafcc.org>

## NAEYC: FAMILY CHILD CARE

The National Association for the Education of Young Children (NAEYC) is a professional membership organization that works to promote high-quality early learning for all young children, birth through age 8, by connecting early childhood practice, policy, and research. We advance a diverse, dynamic early childhood profession and support all who care for, educate, and work on behalf of young children. The association comprises nearly 60,000 individual members of the early childhood community and 52 Affiliates, all committed to delivering on the promise of high-quality early learning. Together, we work to achieve a collective vision: that all young children thrive and learn in a society dedicated to ensuring they reach their full potential.

<https://www.naeyc.org/resources/topics/family-child-care>



# Family Child Care ... is not babysitting.

It's families in  
relationship with  
professionals in an  
environment that becomes, by  
design, a second home; and a  
whole bunch of people  
partnering, trusting, caring  
and educating each other.

-Unknown

**Family Child Care is Early Childhood Education!**

If you have additional resources and/or updates  
for the NC FCC Resource Guide please send an  
email to [Bates.Daniel@swcdcinc.org](mailto:Bates.Daniel@swcdcinc.org)



Updated June 2023



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Child Development  
and Early Education

**CCR&R Council**  
North Carolina Child Care Resource & Referral Council

*Southwestern*  
CHILD DEVELOPMENT  
COMMISSION